



Stanford House COVID-19 Notice and Disclaimer to Guests

On March 11, 2020, the World Health Organization declared COVID-19 a global pandemic. The COVID-19 pandemic has had an unexpected and profound impact on our daily lives and our businesses. COVID-19 has changed a lot about the way the Conservancy for Cuyahoga Valley National Park does business and the ways in which we interact with guests.

While much uncertainty around COVID-19 remains, we do know that COVID-19 is extremely contagious and is believed to spread mainly through airborne person-to-person contact. It may also spread by touching a surface or object that has the virus on it, then touching your mouth, nose, or eyes. Some evidence suggests that COVID-19 can live on certain surfaces for several hours.

There is a risk that you could contract COVID-19 while staying at Stanford House.

The Conservancy has implemented various preventive measures aimed to reduce the risk of the spread of COVID-19 among our guests, employees, and vendors. However, we do not guarantee or warrant against the risk of infection.

None of the information provided herein is intended as medical advice. This Notice and Disclaimer is intended as a warning to our guests of the risk of contracting COVID-19, a disclaimer of our liability, and an explanation of some of the things we are doing to mitigate the risk of the spread of COVID-19, as well as some of the things we believe our guests can do to help.

Here's what the Conservancy is doing:

The Conservancy has enhanced cleaning procedures inside the house, giving special attention to clean and disinfect frequently touched surfaces such as tables, faucets, railings, light switches, and doorknobs.

For reservations that include linens, in effort to limit our staff's contact with bedding, we will provide wrapped bundles of fitted sheets, flat sheets, and pillowcases only. We also will provide



plastic bins with hand towels, dish towels and bath towels. Extra pillows and blankets will be placed in closets inside the house.

We have implemented an organization-wide policy designed to limit physical interactions between employees and guests, vendors, and visitors in our offices, as well as physical interactions among our employees. To the fullest extent possible, our employees are working remotely. Employees working in or around our offices, working inside Stanford House, and physically interacting with guests are directed to adhere to specific hygiene and social distancing requirements. We have also developed a process for screening our employees for COVID-19 symptoms and exposure.

Our employees will wear masks (required) and disposable gloves (where appropriate for tasks) while inside Stanford House and while interacting with guests outside the house. Employees are required to wear masks during all face-to-face interactions.

We have implemented a remote check-in process for Stanford House with keycode entry. We are prohibiting guest access to the Stanford office to comply with CDC social distancing guidelines.

To further limit physical interactions, our staff will work with guests via phone or videoconference to troubleshoot any maintenance or service requests. Our staff will enter the house while guest-occupied only if requested and necessary. Our employees may not enter Stanford House until all occupants have relocated to a separate, distant area within or outside of the house.

Here is what you can do:

Staying healthy and mitigating the risk of contracting COVID-19 will require your help. Protect yourself and exercise social responsibility. Maintain at least six (6) feet social distancing from others when possible. Wear a mask, particularly in places like grocery stores and other public-serving businesses. Wash your hands using soap and water for at least twenty (20) seconds as frequently as possible. Carry hand sanitizer and use it frequently. During your stay, regularly clean and wipe down high-touch surfaces. Clean and wipe down personal items such as phones



and wallets, and clean areas inside of your vehicles, such as steering wheels. Avoid contact with others who are sick. If you feel sick, isolate yourself from others and seek medical attention.

Thank you

Visiting Cuyahoga Valley National Park this year will, no doubt, be different than ever before. We ask for your patience, understanding, and flexibility as we all adapt to change in light of COVID-19. Despite the changes, and despite the uncertainties associated with COVID-19, the Conservancy remains committed to providing a memorable and enjoyable experience for you and your family. Stay safe and have fun. Thank you for staying with us.