



1403 West Hines Hill Rd
Peninsula, OH 44264
330-657-2909
forcvnp.org

Stanford House Guest Safety FAQ

Sanitizing and Environmental

- What steps are your staff taking to keep the house sanitized and what products are being used?

The house is sanitized with EPA-approved disinfectants for use against COVID-19 after each group with special attention to high touch areas including:

- Switches and electronic controls
- Handles and doorknobs
- Major bathroom surfaces
- Climate control panels
- Hard surfaces

- Are the linens clean or has someone touched them?

The linens are washed in accordance with CDC guidelines after each use by a commercial laundry facility approved by the Healthcare Laundry Accreditation Council. Our staff is trained to handle the clean linens appropriately and use fresh gloves while prepping.

- How will we know that our room has been properly sanitized?

Door hangers which read “Room Disinfected” are placed on each bedroom door after that room has been fully sanitized. That door is then sanitized, and your group will be the next to enter.

- Are there individual items for guests to use in each room?

A fresh individual tissue packet is placed in each room for your use. We also provide a welcome basket in the living room with puffed corn, individual hand sanitizer and masks.

- How are you preventing the recirculation of air in the facility?

The vacuum bag is replaced after each cleaning. We also added a Levoit HEPA air filtration system in the living room and a floating Toshiba air filtration system to prevent air recirculation.

- Is the house open to the public for tours?

The house is only open for tours with advanced reservations. We also have a virtual tour which is available on our website.

- How are you promoting routine hand washing and sanitation during stays and tours?

Hand sanitizer and hand soap dispensers are stationed in all common areas and bathrooms.



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Expectations for and of our Guests

What can you expect as a guest at Stanford House?

- Two weeks before your reservation, we will send you a link to the site-specific code for our welcome guide. This guide provides everything you need to know during your stay such as the house door code (changes with every group), WIFI password, and other amenities to make your stay comfortable.

How do we contact someone during our stay should a situation arise?

Our welcome app has a chat component. If your question cannot be answered via our videos and other information, contact us through the welcome app. We will respond via the app.

What do we ask of our guests?

- Please sign our liability waiver before your stay at Stanford House. This will be emailed to you with your reservation confirmation.
- Please wash all used dishes using the sanitizing sink before your departure and leave in the fluid for its full effectiveness.
- Take any trash and/or recycling in the kitchen and bedrooms to the garage following your stay.